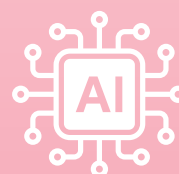


Tailored Digital Solutions
for Australian Clinics



TALK

Smart Clinic Calling —
Designed for Healthcare



TALK

Deliver modern, reliable communication across handsets, desktops, and mobile devices — all with fixed monthly pricing and flexible contracts. No confusing tech. No hidden costs.

FEATURES

Tailored for Australian Medical Clinics



BUILT-IN TELEHEALTH SUPPORT

Optional video calling is available via the TALK desktop and mobile apps — ideal for virtual care, follow-ups, or rural outreach.



COMPLETE MOBILE CONNECTIVITY

Make and receive clinic calls securely on smartphones or computers — perfect for doctors, managers, and offsite staff.



OVERFLOW & REMOTE RECEPTION

Enable offsite receptionists or overflow call handling during busy periods without needing on-premise equipment.



SELF-SERVICE AI ON-HOLD MESSAGING

Create polished, clinic-branded hold messages using our free AI-powered text-to-speech tool — no recording required.



CALLER ID INTEGRATION

Instantly shows patient name and key info before the call is answered — helping reception staff triage faster and personalise every interaction.



EFFICIENT CALL HANDLING FEATURES

Includes call queues, IVR menus, voicemail-to-email, and call recording — keeping your front desk running smoothly.



FULLY HOSTED, FULLY MANAGED

TALK is hosted in Australian data centres and fully supported — no phone box, no controllers, no maintenance.

“ Built to reduce missed calls, boost efficiency, and improve your patient experience — without adding complexity. ”



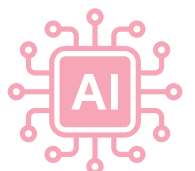
WHY CHOOSE US

Efficient, Scalable & Cost-Effective

- ✓ Flexible contracts and simple pricing model
- ✓ Works for solo GPs and multi-site practices alike
- ✓ Fixed monthly pricing — includes all local, mobile, national and 13x calls
- ✓ Grows with your practice — add phones or users anytime
- ✓ No on-site servers or complex hardware to maintain

Secure, Compliant & Supported

- End-to-end encryption
- Hosted entirely in Australia
- Aligns with the Privacy Act 1988 and Australian Privacy Principles (APPs)
- Supported by Australian healthcare IT professionals





GET IN TOUCH

Contact the Medlink Connect™ | TALK team.

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